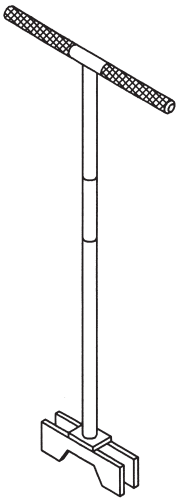
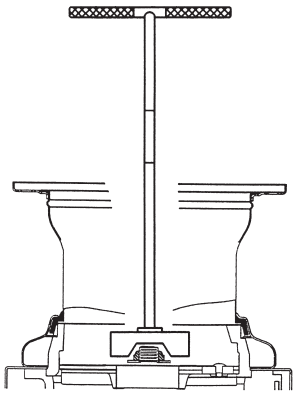
Fixing a Jammed Disposer

⚠ WARNING **ELECTRIC SHOCK! Turn power off to the disposer before servicing.**

SS100, SS200, SS300, SS500 & SS1000



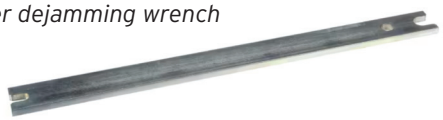
Dejamming Wrench



Dejamming Wrench engaged in unit

1. Insert the dejamming bar (slot down) through the sink opening. Place the slot over one end of the raised bars found on the top of the rotating shredder.
2. Using an adjustable wrench or a pipe wrench for leverage, twist the dejamming bar back and forth to free the jam.
   The rotating shredder should move freely when the jam is released.
3. Remove all foreign matter that caused the stoppage.
4. Allow the disposer to cool for 3-5 minutes after it stops running. Press the red reset button to reset the overload protector. Never strike the reset button with an object.
5. If the disposer remains inoperative after following these steps, contact the nearest InSinkErator Factory Authorized Service Center.
   Call 1-800-558-5700 to obtain the telephone number of the nearest center.

NOTE: *Sinks with a 3.5" to 5" sink opening will require a smaller dejamming wrench (Part #04173B)*



LC50



1. Insert the wrench into the hole at the bottom of the garbage disposal. The hole is located under the sink at the bottom of the garbage disposal, dead center, facing the floor. Use the wrench like a crank.
2. Work the wrench back and forth in both directions. If the wrench will not turn easily, it is OK to use some force. The wrench is designed to bend before any damage is done to the garbage disposal.
3. Continue working with the wrench. Continue working with the wrench until it turns freely in complete circles in both directions.
4. Check the overload protector. The overload protector is located under the sink, on the bottom of the garbage disposal, facing the floor. It is a small square red button. If the overload protector has tripped, you will see the red button dropped down about a quarter of an inch (5mm). Gently press the red button. If it does not stay up, wait ten minutes and try again.
5. Check inside garbage disposal's grinding chamber. Look down into the garbage disposal using a flashlight. Do not place your hand into the garbage disposal. Pay special attention to the area around the outer edge of the garbage disposal's shredding disk where you see the little teeth. If you see anything in the garbage disposal, remove it using tongs or pliers.
6. Turn on the water, then the garbage disposal. The garbage disposal should now run. If it jams again, use the wrench again. You may need to repeat the process several times.